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[www.pileum.com](http://www.pileum.com)

# Statement of Services

For Pileum Corporation Services Agreement

Dated this January 7, 2014

<b>Customer Name: Madison County</b>		
<b>Customer Representative: Duane Thompson</b>		
<b>Title: IT Director</b>		
<b>Address: 146 West Center Street</b>		
<b>City: Canton</b>	<b>State: MS</b>	<b>Zip Code: 39046</b>
<b>Telephone Number: 601-855-5508</b>	<b>Fax Number:</b>	
<b>Email Address: <a href="mailto:dthompson@madison-co.com">dthompson@madison-co.com</a></b>		

This Statement of Services is executed pursuant to, and incorporates by reference the terms and conditions of, that certain Pileum Corporation Master Services Agreement between Pileum and Customer identified above ("Master Agreement") (this Statement of Services and the Master Agreement are collectively referred to as the "Agreement"). Capitalized terms used herein and not otherwise defined herein shall have the respective definitions given such terms in the Master Agreement.

**Project Title: Network Support Services – Project Code PIL1213**

**Project Start Date: February 2014**

**Term:** This Agreement shall commence on the Project Start Date identified above and shall remain in effect until the completion of the Services, unless otherwise terminated as provided herein.

**Products & Services:** Subject to the terms and conditions of this Agreement, Pileum agrees to provide the following products and services to Customer (collectively, the "Services"):

**Services**

Pileum will provide Desktop and Network Support Services to Madison County on an as-needed basis. The ongoing rates for these services are as follows:

- Desktop Support Services - \$95 Per Hour
- Network Support Services - \$135 Per Hour

**The Service Level of this agreement is defined as follows:**

-Service Hours: Monday – Friday, 8:00 a.m. – 5:30 p.m. (local time)

Please note that this agreement provides service during normal business hours from Monday through Friday. Should service be requested or required outside these time periods, Pileum will, at its discretion and with pre-approval from the customer, bill additional charges according to the following schedule:

- After Hours – 1.5 times normal hourly rate
- Weekends – 2.0 times normal hourly rate
- Holidays – 2.5 times normal hourly rate

*Hourly - Hours presented in the quote are an estimate of how many hours the services will take to complete. Customer will be billed for actual hours utilized.*

**Project Pricing Resource Rates as follows:**

**Desktop Support Services - \$95 Per Hour**

**Network Support Services - \$135 Per Hour**

**Expenses:** If resource is required to stay overnight, a per diem will be charged equal to the current GSA rates. Expenses will be billed at cost, and Travel Time will be billed at one-half of the resource's billable rate. Mileage reimbursement rate = IRS standard reimbursement rate.

**Payment Terms: Due upon receipt of signed quote**

Taxable  Non Taxable

<b>Account Manager:</b>		
<b>Company Billing Address:</b>		<b>Same as above</b> <input checked="" type="checkbox"/>
<b>City:</b>	<b>State:</b>	<b>Zip Code:</b>
<b>Contact Name:</b>		
<b>Title:</b>		
<b>Address:</b>		<b>Same as above</b> <input checked="" type="checkbox"/>
<b>City:</b>	<b>State:</b>	<b>Zip Code:</b>
<b>Telephone Number:</b>	<b>Fax Number:</b>	
<b>Email Address:</b>		

**BOTH THE CUSTOMER AND PILEUM ARE TO KEEP A COPY OF THIS AGREEMENT WHEN IT HAS BEEN COMPLETED**

Except as expressly modified hereby, all terms and provisions of the Master Agreement shall remain in full force and effect. Customer does hereby certify that as of date hereof (i) Customer is not in default under the Agreement and (ii) the representations and warranties made by Customer pursuant to the Master Agreement are true and correct on the date hereof.

**PILEUM CORPORATION**

By: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

**MADISON CO**

By: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

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